

## Residents' Representatives needed for NHS digital programme board

A call for Residents' Representatives for the Digital Programme Board in North Central London (NCL).

**North London Partners in health and care** team is recruiting two resident representatives for the Digital Programme Board.

**North London Partners in health and care** is the sustainability and transformation partnership (STP) for north central London. It is a partnership of 28 health and care organisations serving a population of more than 1.5 million people from the London boroughs of Barnet, Camden, Enfield, Haringey and Islington.

Our vision is to transform the health and care system in north central London so we can deliver positive outcomes for our population, improve our residents' experience of health and care services and create a sustainable system fit for the future.

More information can be found on [www.northlondonpartners.org.uk](http://www.northlondonpartners.org.uk)

### Digital Programmes

These initiatives comprise the STP Digital Programme:

1. Implementation of a Health Information Exchange to provide access to health and care records from health and social care organisations and locations across the STP; and
2. Implementation of HealthIntent which is a platform to support Population Health Management across the North London Partners.
3. Person Held Record, to help empower and engage patients digitally in their own health and care.

### The Digital Board

The North London Partners in Health and Care Digital Board oversees the delivery of the STP's Core Digital Initiatives, providing leadership, governance and assurance.

### The NCL Digital Board Role:

The Digital Board supports the digital ambitions of the STP, and its role includes:

- To provide our residents with access to their digital personal health and care information and enable them to actively manage their own health and wellbeing.
- To create care records that can be shared across health and care systems to enable integrated care across organisations.
- To share data collected at the point of care to identify populations at risk, to monitor the effectiveness of interventions on patients with established disease and deliver intelligence so the needs of our population can be predicted and met.



- To support the move away from paper to fully digital care processes.
- To improve efficiency and productivity through consolidation of digital services, infrastructure and projects where appropriate.
- To work with other STP footprints in London via the One London initiative.
- To work as a whole system for the benefit of the user and resident/patient.

**The NCL Digital Board Responsibilities include:**

- To provide oversight of programme funding, providing assurance that investments align to the STP digital vision and STP strategic priorities.
- To review requests for digital requirements from other STP workstreams and make recommendations about alignment to programme delivery options and resourcing.
- To ensure the Digital Programme aligns with STP digital vision and strategic priorities.
- To facilitate decisions on strategic digital matters for the STP.
- To oversee the digital programme/project plans and interdependencies.
- To ensure programme and individual projects are appropriately resourced.
- To manage risks escalated to the Digital Board.
- To engage with stakeholder groups.

**How you can get involved?**

By applying to become a residents' representatives who has knowledge and/or experience of using health services in north central London. As a residents' representative you will bring your experiences into discussions.

**Who can apply?**

- Anyone living in north central London (in boroughs of Barnet, Camden, Enfield, Haringey, and Islington).
- Volunteers who can commit to approximately 6-8 hours every month (including attending meetings and reading briefing papers).
- Volunteers who are passionate and committed to improving the quality of care for patients across north central London.

**What skills and experience are required?**

**Essential:**





- Experience of engagement and participation in a group/ committee which provides leadership, governance and assurance
- Ability to understand and evaluate a range of information and evidence
- Good oral and written communication skills and interpersonal skills, including the ability to communicate with a range of stakeholders
- Awareness of and commitment to equality, diversity and inclusion
- A broad understanding of digital programmes

**Desirable:**

- Direct experience of using health services in north central London as a patient or carer
- Experience of engagement and participation, on behalf of patients and the public, within health, social care or health education
- A broad understanding of the challenges facing healthcare system

**Equality, diversity and inclusion**

- We value and promote equality, diversity and inclusion, and welcome applications from all sections of the community.

**What you will be doing? - Role Description**

1. To be an active member of the monthly digital board with an equal status to other members. This is held in Islington/Camden and is 1.5 hours per month, during working hours.
2. To represent the interests of patients and residents and highlight issues and considerations which may be of concern to patients and residents.
3. To identify opportunities for engaging with the wider community and support the programme with this. To participate in workshops or other engagement events as required.
4. To complete a short evaluation every six months to report on the impact their contribution has had on the work of the board. A copy of the evaluations will be given to the Chair of the Board.
5. To participate in NCL Residents engagement support group bimonthly.

**What we can offer to you?**

1. We will hold a short induction session to support you in the new role and ongoing support will be offered to you from the programme manager.
2. We will ensure that you will be supported to understand the content of the reports and documents and any use of jargon will be explained.
3. If you request it, hard copies will be sent out to you in addition to electronic copies.
4. The programme manager will be your contact if you require any further support.
5. Travel expenses, following NLP expenses policy, will be paid on production of receipts.
6. Develop new skills and knowledge working within the health and care system
7. A future reference, based on your involvement in the programme.

If you would like to be involved please send a short explanation of what interests you and why you are suitable for this role by \_\_\_\_\_ 2019 by email to [juliana.dinu@nhs.net](mailto:juliana.dinu@nhs.net) or by post to:

Iuliana Dinu





**NORTH LONDON PARTNERS  
in health and care**

North Central London's sustainability  
and transformation partnership



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You can call Iuliana Dinu on 07843 703130 if you have any further questions.

